



## FAQs about the Resident Discount Program

### How does the resident discount program work?

Santa Barbara city residents are eligible to receive a 20% discount on designated fees paid for activities, programs and facility rentals offered through the City's Parks & Recreation Department with their Resident Discount Card (RDC).

### How do I qualify?

To qualify for the resident discount, you must register as a city resident to receive your free Parks and Recreation Resident Discount Card and membership number.

### Does each member of my family have to register?

Families need only to register one person (adult) for the entire family to qualify. All members must live at the same address.

### What is the expiration date of the RDC?

There is no expiration date—your card is valid for as long as you live in the City of Santa Barbara.

### How do I prove that I am a City resident?

To receive a Resident Discount Card with your photograph and membership number, you must provide a current California Department of Motor Vehicles Driver's License or a California Department of Motor Vehicles Identification card with a Santa Barbara City street address and zip code of residence printed by the California Department of Motor Vehicles on the face of the driver's license or I.D. card. If a resident has a P.O. box on their driver's license, other forms of acceptable identification, in lieu of the street address, are listed below:

#### Additional Criteria to Establish Residency:

- Forms of identification that are acceptable for proof of residency are a copy of a recent water, gas or electric bill, property tax statement, or cable bill which have the address of the resident.
- Other types of identification may be approved by the Parks & Recreation Director or their designee.

### Where can I get my Resident Discount Card?

The following Parks and Recreation locations will issue cards on an ongoing basis.

**P&R Administrative Offices** 8am-5:30pm, Monday-Friday

620 Laguna Street

**Carrillo Recreation Center** 9am-6pm, Monday-Friday

100 E. Carrillo Street

**Cabrillo Pavilion Bathhouse** 8am-5pm, Monday-Friday;

1118 E. Cabrillo Blvd. 11am-4pm, weekends

**Los Baños Pool** 7:30am-2:30pm; 7:15-8:15pm, Monday-Friday

401 Shoreline Drive 12noon-2pm, weekends

Once you show proof of city residency at one of the above sites, your photo will be taken and the card will print out in a matter of seconds

### **How to Use Your Card:**

- **Internet Registrations:** eRecreation registrants with valid RDC cards will receive the resident discount automatically upon checkout. Note: If you have your User ID and password, simply log on, register and receive your automatic savings. If you do NOT have a password, please call our office at 564-5418 PRIOR TO registration and we will help activate your eRecreation account.  
TIP: By giving us your email address, you can request a User ID and password reminder be sent to you at any time via the internet.
- **Mail-In Registrations:** The membership number printed on the Resident Discount Card must be written on mail-in registration forms to be eligible for the resident discount fee.
- **Drop-In Registrations:** Present your card when registering on-site for activities and when reserving facilities.

### **How does my card work for facility rentals?**

The Resident Fee discount is applied to the resident who signs the Facility Use Application and has a valid Resident Discount Card. The persons who signs the application is legally liable for the facility use. For nonprofits, the address used on the Facility Use Application must be the nonprofit address.

### **Why does the discount apply only to City of Santa Barbara residents?**

The City of Santa Barbara has historically been a major provider of recreation and park services to the South Coast without funding partnership support from other public agencies in providing services to non-residents. The FY 2004 budget has brought challenges concerning rising costs for providing services that have continued to outpace annual revenue in recent years. This trend is expected to continue in the future for a number of years.

As a result of this imbalance between costs and revenue, higher fees have been instituted for most programs and activities to recover costs associated with subsidizing non-residents. Through careful review and evaluation, we believe Department fees are comparable to other recreation services providers and reasonable enough for non-residents to continue to utilize and enjoy City Parks and Recreation Department services and facilities.

**Questions? Call 564-5418.**